

PLEASE COMPLETE AND SEND the document dated and signed to the following address:

Chaplin's World - Service Réservation
Route de Fenil, 2 - 1804 Corsier sur Vevey
or by E-Mail at sales@chaplinsworld.com

CONTACT INFORMATION all fields are mandatory

Corporate name	<input type="text"/>	Customer code	<input type="text"/>
Address	<input type="text"/>	Billing address (if it's not the same)	
Postal box	<input type="text"/>	Postal code	<input type="text"/>
City	<input type="text"/>		
Country	<input type="text"/>	Phone	<input type="text"/>
Email corporate	<input type="text"/>		
Contact	<input type="checkbox"/> Mr	<input type="checkbox"/> Mrs	<input type="text"/>
Position	<input type="text"/>	Email contact	<input type="text"/>
N° phone	<input type="text"/>	N° mobile	<input type="text"/>

YOUR VISIT

Date of the visit : **Number of people :**

DATED GROUP TICKETS - A minimum of 15 tickets has to be purchased per order - Minimum booking 5 days before the date of the visit



	Prices		Number of tickets	=	Total	
Adult - Young (since 6 years)	CHF 18.00	x	<input type="text"/>	=	<input type="text"/>	CHF
Free entrance (1 free entrance for each 20 paid)	CHF 0.-	x	<input type="text"/>	=	0.-	CHF

Select the time slot of your arrival at the museum (it is important to respect your chosen time)

10:00-10:30	10:30-11:00	11:00-11:30	11:30-12:00	12:00-12:30	12:30-13:00
13:00-13:30	13:30-14:00	14:00-14:30	14:30-15:00	15:00-15:30	15:30-16:00

IMPORTANT: You will be asked to confirm your reservation 3 working days before the date of your visit. Without your confirmation, your reservation will be invalid.

All our prices are VAT included. Prices can be changed without notification by Chaplin's World By Grevin SA. In particular in the case of changes in the VAT rate. Prices applicable from 18.01.2020 to 03.01.2021 and subject to our general conditions of sale available on the back.

DATE, SIGNATURE AND STAMP OF THE ESTABLISHMENT

TOTAL AMOUNT

CHF

TTC

I ACCEPT THE TERMS OF SALE detailed on the back of this order form. (box must be ticked)

I agree to receiving marketing information from Chaplin's World.

BY GREVIN SA « CHAPLIN'S WORLD »
N° TVA : CHE-100.468.361 TVA

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GENERAL SALES CONDITIONS BY GREVIN SA

These general sales conditions specify the general conditions resulting from "Code du Tourisme" provisions related to the organisation and sale of travel and tours, duly applicable hereto.

The company, BY GREVIN, incorporated under Swiss law, with a share capital of CHF 200,000, established and having its head office in Corsier-sur-Vevey, Route de Fenil 2, registered with the Registre du Commerce de Genève under number CH-660-0618000-4, and operating a recreational and family visitor attraction known as "Chaplin's World".

The purpose of these provisions is to govern the contractual relationship between the client and BY GREVIN SA when booking tickets to Chaplin's World and the delivery of related services proposed in the brochure or various other communication supports.

It is understood that BY GREVIN SA is the single point of contact for the client concerning any claim regarding the interpretation and execution of these provisions. In this respect, BY GREVIN SA may not be held liable for the non-respect of obligations arising from these provisions in the event of a fortuitous event, a case of force majeure, or as a result of a person not connected with the organisation affecting the course of the visit and services presented at the time.

Booking and ordering tickets and/or services implies agreement with the general and particular conditions of BY GREVIN SA, brought to the client's attention on the reverse side of the order forms and invoices of BY GREVIN SA Booking Services in effect on the date of said booking or order, subject to specific provisions to the contrary. It is expressly specified that information in the BY GREVIN SA brochure may be subject to change during the season. Prior to confirming the booking, the client will be informed of said changes, with the exception of changes related to shows, boutiques, animations, restaurants and other ancillary services that may be closed, changed, delayed or eliminated without notice.

The purpose of these conditions is to inform the client of the description of the leisure facilities and services offered by BY GREVIN SA and, in particular, their prices, methods of payment, cancellation conditions and contract amendments.

These conditions are subject to change in the event of promotions on certain products or during certain periods of the year, promotions for which special sales conditions are specified in the brochure or in documentation published specially for the occasion.

I. COMMON CONDITIONS APPLYING TO BOOKING AND PURCHASING TICKETS TO GAIN ACCESS TO BY GREVIN SA LEISURE FACILITIES

Prices covered here are in CHF and are established on the basis of applicable taxes on the date the order is placed.

Prices may not be changed by BY GREVIN SA after the date the client places the order and it is duly confirmed by BY GREVIN SA in accordance with the provisions herein or upon the purchase of individual entry tickets at Chaplin's World ticket offices, over the Internet or through third parties with whom BY GREVIN SA has a distribution agreement.

Notwithstanding the above, prices are subject to change at any time by BY GREVIN SA in the event of changes to applicable taxes.

Prices include a right of access to Chaplin's World leisure facilities for 1 (one) day. Prices do not include any other personal expenses.

When prices are established on the basis of the age of a child or children, the price applied is determined in consideration of the age of the child or children at the date of the visit. Proof of a child's age may be requested. If no supporting documentation is provided, the price for an adult will be charged.

II. SPECIAL CONDITIONS APPLYING TO THE PURCHASE OF INDIVIDUAL TICKETS FROM BY GREVIN SA

Any purchase of fewer than 15 (FIFTEEN) tickets must be made exclusively through Chaplin's World ticket offices, over the Internet at: www.chaplinsworld.com, or through third parties with whom BY GREVIN SA has a distribution agreement.

The procedure and special conditions related to the online purchase of tickets are detailed on this website.

Failing any statement to the contrary when purchasing, undated tickets are valid for the opening season of Chaplin's World during which they were purchased. Under no circumstances will they be reimbursed. The purchase of undated tickets does not guarantee access to Chaplin's World on busy days.

III. SPECIAL CONDITIONS APPLYING TO GROUP OUTING ORDERS FROM BY GREVIN SA

III.1 - Conditions common to all group outing orders

III.1.1 - Definition of a group outing order

Except where otherwise provided and specifically indicated in the brochures, a group outing order consists of a booking greater than, or equal to, 15 (fifteen) tickets.

III.1.2 - Booking: terms and conditions

All orders must specify the number of entry tickets (adults and under 16s). Groups should book or order tickets from the BY GREVIN SA Booking Service ahead of their visit. Special rate entry cannot be guaranteed if a group shows up at the Chaplin's World onsite ticket office without prior booking or order.

III.1.3 - Change by a client

Requests for booking changes must be made in writing. By express agreement, changes accepted are changes subject to a written agreement by BY GREVIN SA Booking Services.

Payment conditions are those applicable to the reservation once updated.

On the day a request for a change is made, down payments already made to BY GREVIN SA are deemed to be acquired and may only be subject to a credit under the "Cancellation conditions applying to dated tickets" and "Cancellation conditions applying to undated tickets" provisions hereafter.

When a booking change duly accepted by BY GREVIN SA Booking Services generates a price increase, the additional amount is integrated directly into the invoice established by BY GREVIN SA Booking Services.

III.1.4 - Payment: terms and conditions

Final invoices sent by BY GREVIN SA are due as of the date of issue.

The outstanding amount of dated tickets that were not sent to the client in advance is to be paid immediately at the Chaplin's World ticket office on the day of the visit. It shall be settled in a single payment.

III.2 - Special conditions applying to dated tickets

III.2.1 - Dated ticket pricing

The prices of dated tickets for groups are applicable to all purchases of entry tickets to Chaplin's World recreational areas for groups made up of a minimum of fifteen people with paid tickets (children and adults), for access on a specified date.

The prices for dated tickets for school and children's groups are applicable to all purchases of entry tickets to the Chaplin's World recreational areas for groups made up of a minimum of ten children with paid tickets, for access on a specific date.

III.2.2 - Dated tickets booking: terms and conditions

Bookings must be made a minimum of five working days prior to the date of a group's visit to Chaplin's World, and receive written approval from the BY GREVIN SA Booking Service, subject to availability.

For guided tours, bookings must be made a minimum of fifteen working days prior to the date of the group's visit.

Approval by the BY GREVIN SA Booking Service becomes effective following the issue of a visit confirmation, constituting a contract, which shall be sent to the client.

Bookings are not officially registered by the BY GREVIN SA Booking Service - or by any other legal or natural persons designated by the BY GREVIN SA to register bookings in its name and on its behalf - until the client receives a visit confirmation. The outstanding amount is to be paid no later than on the

day of the visit.

III.2.3 - Change or cancellation

III.2.3.1 - Change by the client

When a change of date duly accepted by BY GREVIN SA Booking Services generates a price adjustment, the amount of the invoice will also be adjusted.

For a request to reduce the number of participants, the amount of the invoice will be adjusted accordingly, subject to the provisions of "Partial cancellation of a group outing order" in item III.2.3.2 below.

In the event of a request to increase the number of participants or changes to the category of participants (number of children/adults), the amount of the invoice will be adjusted accordingly. Possible free admissions granted to the client will also be adjusted accordingly.

III.2.3.2 - Cancellation of dated tickets: terms and conditions

• Full cancellation of a group booking

If the full cancellation of a group booking must be made in writing to the BY GREVIN SA Booking Service.

If the full cancellation of a group booking is carried out less than seventy-two hours prior to the date of the visit, the initial order shall be payable in full.

If the full cancellation of a group booking with a guided tour is made less than seven days prior to the date of the visit, BY GREVIN SA shall issue an invoice for 100% of the initial order.

• Partial cancellation of a group booking

If the actual number of participants is inferior to the minimum number required for the category of dated tickets ordered, BY GREVIN SA shall invoice the tickets ordered by the client at the rate applicable to the actual number of participants. Therefore, if the actual number of participants is inferior to fifteen people with paid tickets, the tickets shall be invoiced to the client at the price of individual dated tickets. For school and children's groups, if the actual number of participants is inferior to ten people with paid tickets, the tickets shall be invoiced to the client at the price of individual dated tickets.

If the partial cancellation of a group reservation with one or several guided tours is made less than seven days prior to the date of the visit, BY GREVIN SA will be unable to amend the number of guides specified in the initial order. The invoice for the number of guides included in the initial order shall then be payable in full.

III.3 - Cancellation conditions applying to undated tickets

III.3.1 - Undated ticket pricing

The prices for undated tickets are applicable for any purchase of entry tickets to the Chaplin's World recreation areas, for a minimum of twenty (20) paid tickets (adults and children). They are only valid on the date or dates specified on the tickets. They may be used separately.

The purchase of undated tickets does not guarantee access to Chaplin's World on busy days.

III.3.2 - Undated ticket booking: terms and conditions

The purchase of a minimum of twenty (20) entry tickets, usable separately, shall be carried out via a purchase order only. Tickets ordered shall, without exception, be sent by registered post, once payment for the order is received. Postage costs may be charged to the client and shall be itemized directly on the invoice.

III.3.3 - Undated ticket cancellation: terms and conditions

Undated or specific period tickets are valid for the duration stated on the tickets. They may be returned under the following conditions:

Undated or specific period tickets returned to the BY GREVIN SA Booking Service - via registered post with acknowledgment of receipt - within fifteen days of their expiry date shall be reimbursed via a credit voucher for 25% of the value of the returned tickets, provided a new ticket order is made.

Absent a new order, returned tickets shall not, under any circumstances, be reimbursed via credit voucher or exchanged for tickets valid for another specific period. If the number of tickets returned leads to a change in the price of the initial order because a different rate applies for the number of tickets ordered, this change shall be deducted from the credit voucher.

IV. MISCELLANEOUS PROVISIONS

IV.1 - Late payment

In the event of late payment, the amount of the invoices will be increased by the amount of a penalty at a rate of three (3) times the legal rate of interest per day late.

IV.2 - Intellectual property rights

The client does not acquire any right of property or use, and may not use the descriptions, signs, emblems, logos, brand names, copyright or any other literary, artistic or industrial property rights held by BY GREVIN SA.

IV.3 - Force majeure

Management at BY GREVIN SA reserves the right to cancel any reservation as a result of force majeure or unforeseeable circumstances including, but not limited to, strikes, fire, water damage, impossibility of access, epidemic, decisions of authorities, etc. In such circumstances, BY GREVIN SA may propose another date to visit Chaplin's World.

IV.4 - Liability

BY GREVIN SA declines any liability for damages of any nature whatsoever and in particular: fire and/or theft that might occur to belongings, objects or material brought by visitors, and not stored in premises reserved for the purpose. Each visitor is responsible for any damage, direct or indirect, that he may cause as a result of his presence in Chaplin's World leisure facilities. BY GREVIN SA alone decides the operating and maintenance conditions of Chaplin's World and in particular (i) the establishment of the days and opening hours of Chaplin's World and the different attractions proposed, (ii) the establishment of maintenance programs, repairs and rehabilitation of all equipment owned by BY GREVIN SA or for which BY GREVIN SA has a right of use, and (iii) the adoption of standards and rules with respect to health, safety, the presentation to the public of its attractions, its shows and services offered to visitors to Chaplin's World. In particular, BY GREVIN SA may decide to close to the public all or part of Chaplin's World that it manages, suspend all or part of the services offered, such as restaurant services, for the duration that BY GREVIN SA deems necessary due, in particular, to issues or operations related to the health and safety of visitors, maintenance, repairs, rehabilitation, restructuring of all or part of Chaplin's World equipment, bad weather, public order, etc., without being held liable and without the client being able to claim any indemnity of any nature whatsoever.

IV.5 - Chaplin's World site regulations

Each visitor must abide by Chaplin's World site regulations posted at the entrance. Services authorized by BY GREVIN SA are entitled to proceed with the removal of any offender, with no possible recourse. Under such circumstances, no visitor expelled will obtain a ticket refund.

IV.6 - Claims

Claims arising from a dispute concerning the means of execution of services herein described must be submitted in writing and addressed to the Visitor Welcome Service at BY GREVIN SA, Route du Fenil 2 - 1804 Corsier-sur-Vevey within 15 days of the visit to Chaplin's World.

To avoid disputes, the proof of a visit (entrance tickets, attestation, exchange coupons, etc.) indicating the number of participants in the group are signed the day of the visit.

Chaplin's
WORLD